

JR PRODUCTS is proud to stand behind our merchandise with the "Industry's first and only Lifetime Warranty!"

What/Who is Covered and for How Long

JR PRODUCTS warrants to the original owner/retail purchaser that its hardware merchandise will be free from manufacturing defects in material and workmanship when subject to normal and proper use. Should any such defect occur during the lifetime of the original purchaser (and as long as the original purchaser still retains ownership of the merchandise), JR PRODUCTS will repair or replace, at its option, the defective merchandise. JR PRODUCTS also reserves the right to refund the amount paid by the original owner for the merchandise. This warranty does not cover labor or other services.

In the event of repair or replacement under the terms of this warranty, the original warranty shall apply to the replacement or repaired part or product and will extend for the balance of the warranty period in effect at the time the merchandise proved defective.

Limitations

This warranty does not provide protection against any failure, defect, or damage caused by situations and events beyond normal/proper use, operation, and exposure conditions, including but not limited to misuse, abuse, neglect, or improper handling or storage.

- Improper installation
- Impact of foreign objects, fire, earthquake, flood, lightning, hurricane, tornado or other casualty or act of God
- Defects in, failure of or damage to vehicle or structure on which JR PRODUCT'S merchandise have been installed
- Any other cause not involving manufacturing defects in the material supplied by JR PRODUCTS
- This Lifetime Warranty is applicable only to JR PRODUCTS hardware merchandise sold on or after May 5, 2009.

JR PRODUCTS reserves the right to discontinue or modify any of its merchandise without notice, and shall not be liable as a result of such discontinuance or modification, nor shall JR PRODUCTS be liable in the event the replacement material may vary in any way in comparison to the original merchandise. If JR PRODUCTS replaces any merchandise or parts under this warranty, it may substitute merchandise designated by JR PRODUCTS to be of comparable quality or price range in the event the merchandise initially installed has been discontinued or modified.

Other Conditions/Disclaimer

This warranty replaces all other oral or written warranties, liability or obligations of JR PRODUCTS. Pertinent state law shall control for what period of time following the sale an owner/retail purchaser may seek a remedy under the implied warranty of merchantability or of fitness for a particular purpose. In no event shall JR PRODUCTS be liable for consequential or incidental damages of any kind, including any damage to the vehicle or structure, its contents, or any persons therein, resulting from breach of this

warranty. JR PRODUCTS does not authorize its field representatives, distributors or dealers to make any change or modification to this warranty. Some states do not allow limitations on, or exclusions of, incidental or consequential damages, so the above exclusions may not apply in your state.

*This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

What the Customer Must Do

The owner/retail purchaser must promptly notify JR PRODUCTS in writing of any manufacturing defect promptly following its discovery and provide proof of the date of purchase. All notifications should be sent to:

JR PRODUCTS
9680 County Road
Clarence Center, NY 14032
Attn: Warranty Service Department

The owner may be required to return the defective merchandise to JR PRODUCTS for analysis, and freight charges to JR PRODUCTS are the sole responsibility of the owner. JR PRODUCTS will then investigate the claim and examine the merchandise claimed to be defective. If a defect covered by this warranty is confirmed, JR PRODUCTS, within a reasonable amount of time after the inspection, will repair or replace the merchandise or refund the amount paid by the original owner for the merchandise. JR PRODUCTS will pay for shipping back to the purchaser within the continental United States and Canada if a defect in material or workmanship is discovered. Return freight and repair charges will be the responsibility of the purchaser if the problem is not covered by the warranty.

JR PRODUCTS goal is to be the preeminent leader and innovator in the manufacturing, distribution and marketing of high quality value added mobility lifts and related merchandise to the health care industry. JR PRODUCTS is committed to providing the highest quality customer and support services for our valued customers.